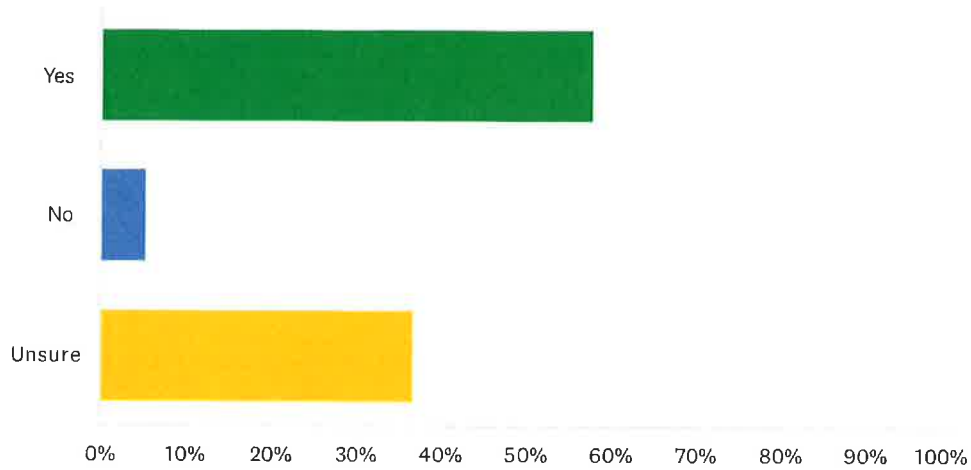
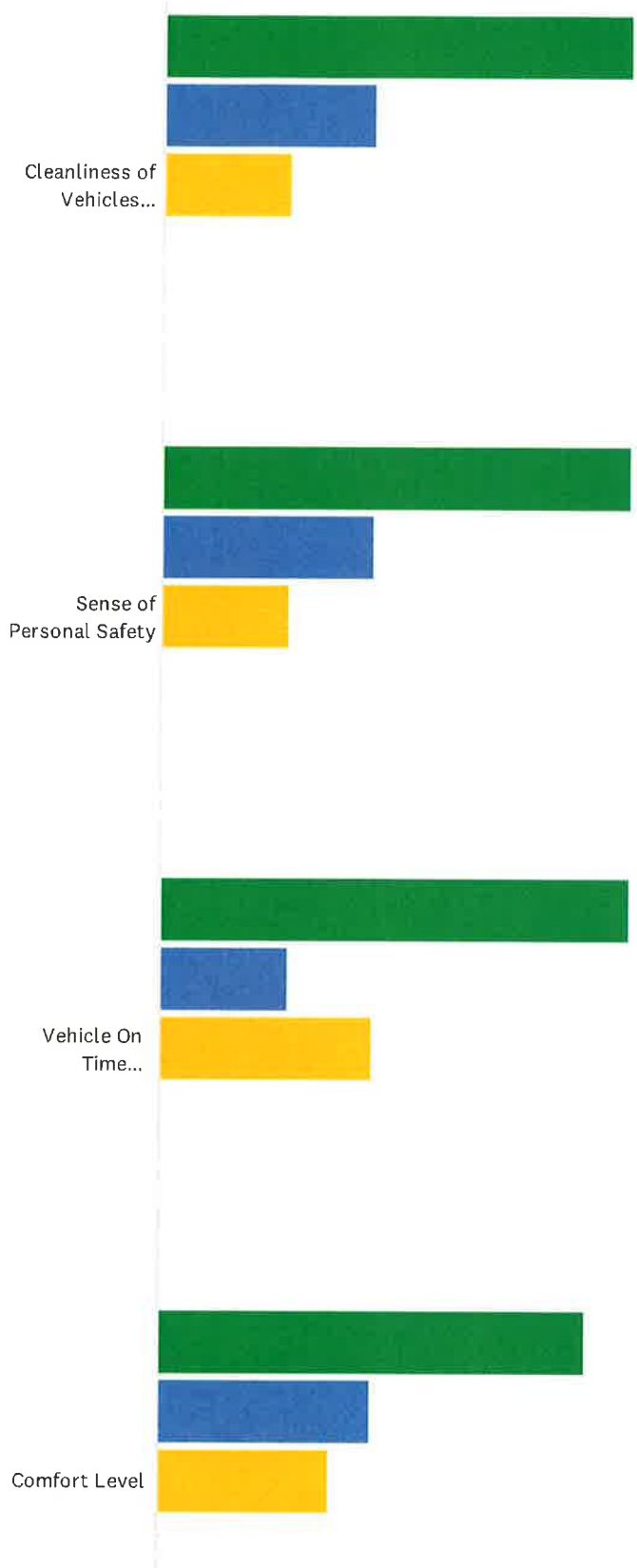


# Q10 HAS PICK IMPROVED YOUR QUALITY OF LIFE?

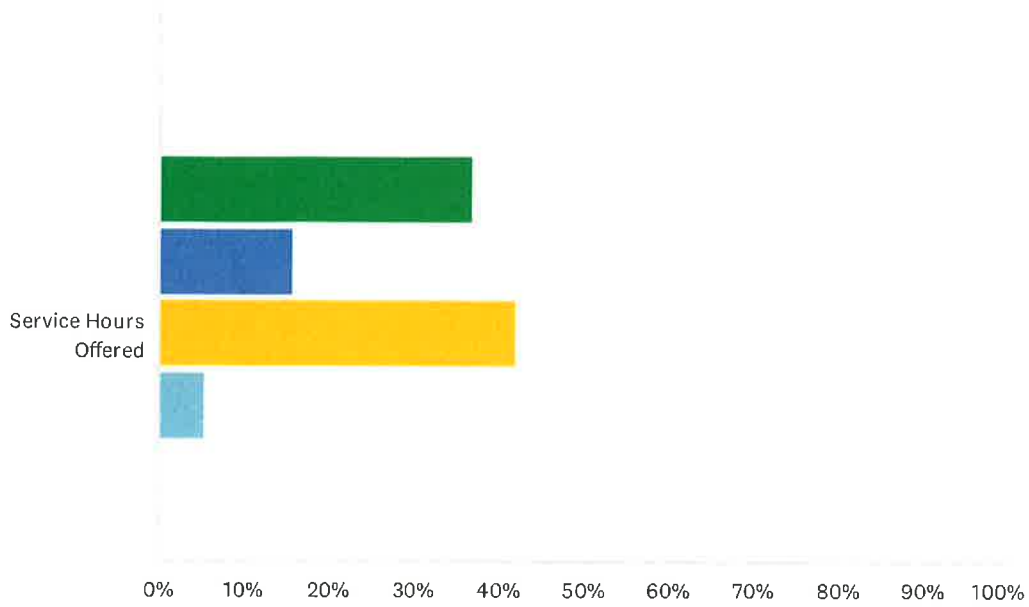
Answered: 19 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	57.89%	11
No	5.26%	1
Unsure	36.84%	7
TOTAL		19



PICK MOD Survey



■ Very Satisfied    ■ Satisfied    ■ Neutral  
■ Dissatisfied    ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL
Ease of Getting Information	47.37% 9	31.58% 6	21.05% 4	0.00% 0	0.00% 0	19
Ease of using the Uber App to Schedule a Ride	57.89% 11	15.79% 3	21.05% 4	5.26% 1	0.00% 0	19
Ease of using the Call Center to Schedule a Ride	47.06% 8	17.65% 3	35.29% 6	0.00% 0	0.00% 0	17
Courtesy of Driver	52.63% 10	31.58% 6	15.79% 3	0.00% 0	0.00% 0	19
Cleanliness of Vehicles (inside and outside)	57.89% 11	26.32% 5	15.79% 3	0.00% 0	0.00% 0	19
Sense of Personal Safety	57.89% 11	26.32% 5	15.79% 3	0.00% 0	0.00% 0	19
Vehicle On Time Performance	57.89% 11	15.79% 3	26.32% 5	0.00% 0	0.00% 0	19
Comfort Level	52.63% 10	26.32% 5	21.05% 4	0.00% 0	0.00% 0	19
Service Hours Offered	36.84% 7	15.79% 3	42.11% 8	5.26% 1	0.00% 0	19